

City of Hewitt
P.O. Box 219/103 N. Hewitt Dr.
Hewitt, Texas 76643
water@cityofhewitt.com
cityofhewitt.com

## Single Family Residential Wastewater Rate Schedule Policy and Terms

## **Detached Single Family Residential Wastewater Rate Schedules**

Single Family Residents, inside the city limits, will be allowed to select from the City of Hewitt Standard Wastewater, Winter Average or Fixed Wastewater Rate Schedule. Once the account holder has selected a Wastewater Rate Schedule, they must remain on that selected schedule for a minimum of 12 months. If the account holder decides to change their Wastewater Rate Schedule prior to the 12 month period, they will be charged a \$250.00 fee. It will be the responsibility of existing Residents to contact the City of Hewitt to make changes to their current Wastewater Rate Schedule. Residents that have a separate irrigation meter will not qualify for Winter Average or Fixed Rate Schedule options and will be charged on the Standard Wastewater Rate Schedule. Winter Average Wastewater Rate Schedule and Fixed Wastewater Rate Schedule status is only applicable to current account(s) and will cease when any account is finalized. New customers will be required to re-apply for the Winter Average Sewer Schedule or the Fixed Rate Sewer Schedule. New selected Wastewater Rate Schedule will not start until the next processed billing. The City of Hewitt reserves the right to designate the method to determine the Fixed Rate Schedule charge. The Wastewater Rate Schedules are subject to change upon approval of the City of Hewitt Council.

Detached Single Family Residential Rate Schedules	Base Rate	Volume Rate
·		\$4.50 per 1,000 gallons volume rate with a maximum of 20,000 gallons.
Winter Average Rate Schedule: The monthly volume charge shall be based on the individual customer's monthly water use during the previous four (4) winter months November, December, January, and February. The volumes used to compute the monthly volume charge are based on the amount of water used by the single-family residential customer as measured by the customer's water meter. The previous four (4) winter month's average shall determine the monthly volume charge, which will remain the same each month, for the next twelve-month period beginning with the customer's April billing.		\$2.80 per 1,000 gallons volume rate.(no maximum)

**New/Transferred Residents on Winter Average Rate Schedule:** The New/Transferred Customer Interim Average (5,000 Gallons) will be used for single family residential customers that have not established a winter month's water use history in their current place of residence.

Adjustments to Winter Average Rate Schedule: Excess usage. A customer with excessive water use due to a service line water leak may request for the wastewater average to be adjusted. Requests for wastewater rate adjustments for purposes of calculating the Winter average, may be submitted in writing, on forms provided by the city, by an account holder where a customer can establish a verifiable water leak, occurring during any one-month period during the four month winter average period, has been corrected or repaired. There will not be any adjustments or refunds for past billing of wastewater services. A request must be submitted within 90 days of such leak or before April 25. A leak adjustment may be extended across two billing periods to allow for repairs during a mid-billing cycle. Evidence by plumber receipts and/or plumbing parts receipts will be required. Residents will be allowed an adjustment for only one of the four months winter period.

Flat Monthly Wastewater Rate Schedule: The monthly	\$36.50 Flat Rate per	No additional charges
wastewater charge will be a flat rate.	month.	for volume rate.



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## **Sewer/Wastewater Rate Schedule Request**

## ALL INFORMATION MUST BE COMPLETED ON THIS FORM.

Customer's Name:			
Service Address:			
Account No	Customer Pin #		
Please initial beside t	he Wastewater	Rate Schedule that you have selected.	
Standard Rate Schedule:	Sewer/Wastewater charges are based on the water meter readings and monthly water usage.		
\$26.50 Base Rate for the 1st	: 5,000 gallons	\$4.50 per 1,000 gallons volume rate with a maximum of 20,000 gallons.	
Winter Average Rate:		charges are based on the average of the meter reading and the four (4) winter months selected by city council.	
\$18.00 Base Rate		\$2.80 per 1,000 gallons volume rate. (No Maximum)	
Fixed Rate:	Sewer/Wastewater charges are based on a set fee decided on by City of Hewitt Council.		
\$36.50 Flat Rate per month		No additional charges for volume rate.	
I HAVE BEEN PROVIDED WITH A	COPY OF THE WAS T HOLDER AND UN	t Wastewater Rate Schedule?  STEWATER RATE SCHEDULE POLICY & TERMS.  NDERSTAND THAT BY SIGNING, I AGREE TO THE HEDULE.	
Authorized Signature:		Date:	
**********	*** OFFICE USE O	NLY ***********	
Customer Service Specialist:		Date Received:	